

## Opti-Time's solutions with Allodiagnostic

Allodiagnostic is France's leading real estate diagnostics company based on a network of more than 40 agencies and 150 certified diagnostic staff.

With more than 400,000 diagnoses required throughout France each year, Allodiagnostic's aim was to optimize its field experts' rounds, reduce their mileage and time on the road.



As France's leading real estate diagnostics company, Allodiagnostic boasts an integrated network of 38 agencies and 150 diagnosticians certified in private real-estate transactions and letting and in managing asbestos-related problems in the professional arena.

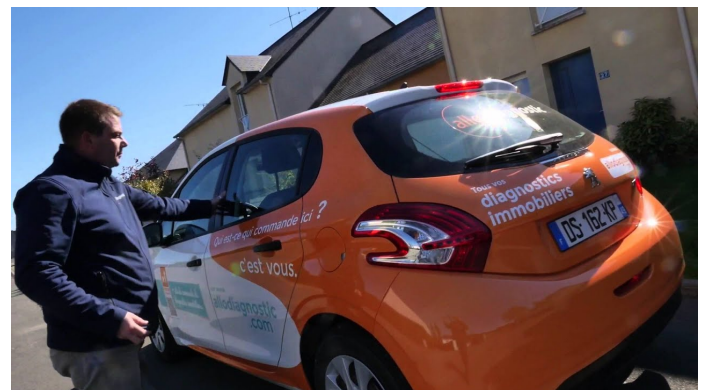
To sustain its high growth rate of more than 25% in 2015, Allodiagnostic had no choice but to consider adopting a real-time, continuous, appointment scheduling optimization tool capable of integrating all its business constraints. This solution should enable the company to remain agile, maintain its flexibility, and vary its business model.



### The challenge

Apart from the anticipated cost savings, the goal was to improve the mobile teams' working conditions while increasing their productivity, with more assignments handled per day.

As the first online ordering system, Allodiagnostic's website is a strategic support system for organizing the scheduling of the diagnostic personnel. To provide an optimal response to web user expectations, the company also wanted to be able to leverage geo-optimization to make it easier to book appointments directly online.





### Key figures

- Established in 2002;
- France real estate diagnostics leader network;
- turnover of 25 million euros in 2017;
- 38 agencies in France;
- 250 staff;
- 150 diagnosticians covering the whole of France.

### The solution brought by OPTI-TIME

Allodiagnostic turned to OPTI-TIME to deliver this project and implemented the Opti-Time round scheduling solution. This tool handles the overall management in real-time of the appointment calendars and movements of the diagnostic personnel in the various geographical territories while taking account of their skills. Integrating the OPTI-TIME solution has significantly reduced mileage.

Once each real estate diagnosis order has been placed via the call center or website, Opti-Time looks for the best possible schedule to minimize the required travel time and distance covered. The solution then enables centralized scheduling of all the field experts in each Allodiagnostic agency. That means the schedulers can arrange diagnostician appointments in any geographical sector in France. With a website connected directly to the OPTI-TIME solution, Allodiagnostic quotes its online customers a price that reflects the distance to be traveled for the callout.



Watch the video in our channel:  
[https://www.youtube.com/watch?v=fmyW6xBzs\\_k&t=3s](https://www.youtube.com/watch?v=fmyW6xBzs_k&t=3s)

"Today, a user can directly order all of his online diagnostics, with a reliable and flexible appointment proposal and an attractive rate, to then obtain a detailed report within 48 hours after the visit."  
 Arnaud Rouillard, Allodiagnostic's IT Manager